
ANNUAL REPORT

JULY 1, 2024 - JUNE 30, 2025

Growing With Purpose



FRANKLIN
FOOD
PANTRY



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OUR MISSION

At the Franklin Food Pantry, our mission is to alleviate food insecurity and compassionately empower our community through resources and collaboration. But our work goes far beyond providing food — it's about ensuring every individual who walks through our doors is met with dignity, respect, and a warm welcome.

We believe that access to nutritious food is a basic human right, not a privilege. That's why we are deeply committed to offering healthy, high-quality options like milk, eggs, fresh produce, and frozen proteins — every day, for every client. We prioritize nutrition because our clients deserve food that nourishes both body and spirit.

Creating a stigma-free environment is central to our approach. We know our clients by name and strive to understand their stories, building authentic relationships rooted in trust. The Pantry is more than a place to receive food — it's a community space where all are seen, heard, and supported.

Together, we're not just fighting hunger — we're fostering hope and fueling change.

A MESSAGE FROM TINA



DEAR FRIEND,

As I reflect on the past year, I am filled with gratitude for our community and proud of how the Franklin Food Pantry grew our capacity to serve with compassion and intention, building a stronger foundation for the future.

Every initiative we launched — from expanding our walk-in shopping hours to offering an allergy-friendly snack program for Franklin Public School children — was designed to meet the rising needs of our community while preserving the dignity of every person we serve. We have invested in our staff and our volunteers, deepening our connections and commitment to training, so that we can serve with grace and through a trauma-informed approach.

And, through the incredible generosity of BJ's Charitable Foundation, we have acquired a brand-new, higher

capacity refrigerated truck. The new truck allows us to collect and deliver larger quantities of fresh produce, dairy, and proteins. With this addition, we can respond faster when donations are available and reach more people in need. And because of this generous gift, we were proud to donate our smaller refrigerated truck to the Natick Service Council, expanding upon BJ's generosity and supporting another community in need.

Facing greater uncertainty about the future than we have ever experienced before, we are Growing with Purpose, striving to become more responsive, equitable, and impactful than ever before.

Your belief in our work means we can dream bigger, act faster, and serve better. Whether it's welcoming a first-time visitor who never thought they'd need a food pantry or seeing a child light up when they spot their favorite fruit, your support is present in every moment.

One in six Massachusetts residents receives Supplemental Nutrition Assistance Program (SNAP) benefits, and one in three, including half of all children, relies on Medicaid for health insurance. Federal policy changes to these programs will drive more people to The Pantry. Despite this, we know that with your help and continued focus on our strategic priorities, we will continue to serve our community's ever-changing needs, just as we have for the past 35 years. We are being called to action, and we hope you will join us in serving the community.

With gratitude and appreciation,

Tina Powderly
Executive Director



WHO WE SERVE

The Pantry served 1,880 clients—368 seniors, 1,010 adults, and 502 children in FY25—whose lives reflect the challenges many in our community face. Our clients include seniors navigating chronic health setbacks, two-income families stretched thin by sudden rent increases, and children struggling to focus at school because of hunger. Others turn to us after unexpected job loss or medical expenses make it impossible to make ends meet. There is no single story that defines who comes to our market. Instead, The Pantry serves people from every walk of life, reminding us that food insecurity can affect anyone, at any time.

“

It can be very difficult to disclose to others when your family is struggling. Everyone at The Pantry has been so warm and welcoming that my anxiety about the process is gone. I absolutely love the in-person shopping experience.

”



1,880 people served

898 households

26,907 times



WHAT WE PROVIDE

The Franklin Food Pantry provides nutrient-dense foods that are often the hardest for individuals and families to access—fresh fruits and vegetables, dairy products, and frozen proteins. Providing these essential items supports health and well-being while easing the financial burden of rising food costs. The Pantry also offers diapers, personal care items (including feminine hygiene products), and household cleaning supplies, which are not covered by public assistance programs. We have numerous specialty sections, including pet food and allergy-friendly provisions. Together, these resources ensure our clients have access to both nutritious food and daily essentials, delivered with dignity and care.

Fresh Produce

Meat

Dairy

Non-Perishable Items

Prepared Meals

Special Dietary Options

Gluten-Free

Vegan

Low-Sugar

Diapers

Personal Care Items

Pet Food



130,079 lbs

of produce distributed in FY25

“

My family has greater access to fruits and vegetables thanks to The Pantry. Because of The Pantry, my family has been able to lower our grocery bill and add foods we couldn't normally buy. We've tried some new vegetables and were able to add meat to our diet.

”



HOW WE SERVE

The Pantry’s programs are designed to provide more than food—they provide dignity, choice, and community. Clients are able to access food through a variety of shopping options, ensuring that each household chooses what best meets their needs. With the support of the Franklin Farmers’ Market and contracted community growers, our Community Garden and SNAP Match programs put fresh, healthy produce directly into the hands of those who need it most. And when partner organizations reach out with urgent referrals, we respond quickly, because helping in moments of crisis is at the heart of our mission. Together, these efforts reflect our commitment to ensuring that every client not only has access to food, but also to the respect and care they deserve.

- | | |
|--------------------|-----------------------|
| Mobile Pantry | Community Garden |
| Home Delivery | Weekend Backpacks |
| Curbside Pickup | Emergency Food Bags |
| Online Ordering | Holiday Meal Packages |
| In-Person Shopping | SNAP Enrollment |
| SNAP Match | Wraparound Services |



“

Welcoming clients during walk-in shopping is one of my favorite volunteer roles — it’s fast-paced and meaningful. On my last shift, 50 clients were able to shop in just over 90 minutes.

”

NEW WALK-IN HOURS

In response to client feedback and the evolving needs of our clients, we launched a new “walk-in shopping” program that allows clients to access The Pantry without an appointment – further expanding the ways in which clients can access food. What may seem like a small change has had a profound impact—providing families with greater flexibility and dignity in choosing the foods they need, at times that fit their lives. Already, we’ve seen how this innovation makes a difference: parents with unpredictable work schedules, seniors who depend on rides, and caregivers balancing many responsibilities can now shop more easily and more often.

68,686

bags of groceries

966

holiday meal packages

13,011

shopping visits



GREATER BOSTON FOOD BANK

The Greater Boston Food Bank (GBFB) is a major hunger-relief organization in New England, focused on combating food insecurity in Eastern Massachusetts. Their mission, “End Hunger Here,” aims to provide consistent access to healthy and nutritious food for everyone in need within their service area, including families, children, and seniors. GBFB gets food through donations from the food industry and through financial contributions that enable them to purchase high-quality food.

GBFB distributes this food by serving as a central food source for a network of over 600 member agencies and partners in Eastern Massachusetts. GBFB provides over 73% of The Pantry’s food. We pick up from GBFB at least five times a month, often at their cross-dock in Framingham.

59%

of our food is purchased from GBFB and other vendors

171,139 lbs

of recovered food was distributed in FY25

FOOD PARTNERS

About 1/3 of the food The Pantry receives each year is through GBFB enabled partners like Spoonfuls and local grocery stores. These partners are critical to ensuring that good food is not wasted, is recovered, and is put into the hands of people who need it. We have incredible relationships with our local enabled partners. Our vast network of volunteers receives deliveries or picks them up from our partners at least 12 times each week.





IN FY25 THE PANTRY DISTRIBUTED
626,032 lbs
OF FOOD TO THE COMMUNITY



VOLUNTEERS

This year, over 600 dedicated volunteers gave their time to make The Pantry's work possible. Whether sorting donations, stocking shelves, assisting clients, or supporting community events, their service is the heart of our operations. More than just helping hands, our volunteers bring warmth, dignity, and compassion to every interaction.

The President's Volunteer Service Award honors the positive impact of volunteer service on communities across the country. The PVSA is awarded based on the number of hours volunteers have served during a 12-month period. At The Pantry, these awardees stock shelves, pick up and distribute food, assist clients, work with community groups and provide compassion to our clients.

“

I always look forward to coming to The Pantry to volunteer. Everyone is focused on making shopping a positive experience and continually improving services for the clients.

”



607

volunteers

12,855

hours volunteered

\$540,000

value of hours contributed



Enables volunteers to achieve operational efficiency and greater social impact



VOLUNTEER GROUPS

Volunteer groups are a powerful part of The Pantry community. From social clubs and civic groups to athletic teams and corporate partners, 38 groups joined us last year to take on special projects that keep our work moving forward. When groups volunteer, they not only help feed neighbors—they also build connection and strengthen the spirit of community. Gather your group and join us in making a difference!



Postal Center International not only supported The Pantry financially but local employees volunteered to sort food this year.

38

total groups
volunteered
in FY25

“

I've never seen a food pantry like this before; it changed my perspective on food insecurity and how it is being addressed. I enjoyed learning about how the business community has come together to support The Pantry. Thank you for the opportunity for my colleagues and I to participate in this important work.

”

VOLUNTEER HIGHLIGHT



BOB has been volunteering at The Pantry for nearly four years. He serves as an ambassador for The Pantry - welcoming volunteer groups, conducting tours and sharing stories from his experiences as a volunteer. Over the years, he has contributed in a wide variety of roles, including the front desk, client support services, freezer operations, checkout, evening curbside distribution, walk-in shopping, and retail partner pick-ups.

For the second year in a row, Bob—a runner since his high school years and the grandson of an Olympic runner—ran in the 7-mile Falmouth Road Race on The Pantry's Team in August. This year, he raised more than \$2,500 for The Pantry.

368

 hours volunteered by
Bob in FY25

“

I enjoy meeting new people and working with individuals who are dedicated to The Pantry's mission of alleviating food insecurity within our community. The staff and volunteers are highly focused on providing, improving, and expanding services to the clients and they never stray from this goal. Helping other Franklin citizens is a rewarding experience. The Pantry's warm and welcoming environment encourages clients to seek support and feel comfortable accessing continued assistance. After an initial visit displaying a measure of anxiety and unfamiliarity, they quickly find that every staff member and every volunteer is present to help them.

”



\$136,000

DONATED IN FY25 BY BJ'S WHOLESALE CLUB

The BJ's Wholesale Club, through its BJ's Charitable Foundation, invested \$136,000 in The Pantry in FY 2025. The grants allowed us to replace a commercial refrigerator and freezer in the client shopping area, ensuring that client shopping will not be interrupted due to equipment failure, increasing energy efficiency, and allowing us to keep our maintenance costs down in the future. A second grant allowed us to purchase a new, much larger refrigerated truck. Much more than just a vehicle, the new truck allows us to pick up and distribute more food and goods to meet rising demand in our community. The Pantry was proud to be selected as part of a \$1.25 million investment to help reduce hunger, starting with grants in BJ's home state of Massachusetts. We were also delighted to pay BJ's generosity forward, supporting another regional food pantry by giving our smaller truck to the Natick Service Council.

“

We are incredibly grateful to BJ's Wholesale Club for their generous donation, which arrives at a critical time when the need for food assistance in our community is rising.

”

DRIVING CHANGE



FINANCIALS



OPERATING REVENUE SOURCES

| | |
|--------------------------------------------------|-----|
| In-Kind Contributions | 29% |
| Grants | 27% |
| Individual, Business, and Organization Donations | 22% |
| Special Events | 20% |
| Other Revenue | 2% |



EXPENSE ALLOCATION

| | |
|-------------------------------------|-----|
| Programs & Services | 86% |
| Fundraising | 10% |
| General and Administrative Expenses | 4% |



SPECIAL EVENTS

\$216,000

raised from special events in FY25

PARTY FOR THE PANTRY IN THE LIMELIGHT

For ten years, musicians Ray Auger and Bill Donovan (among their many talents!) have organized the Party for The Pantry – a rocking good time that raises funds and awareness for The Pantry. In 2025, the party returned to The Black Box – a venue that is pitch-perfect for the event. More than 175 community members turned out and enjoyed live local music, delicious refreshments, raffle prizes, and silent auctions. This year, with generous support from the AmFund Foundation, The Pantry offered eight amazing travel packages for auction. Thanks to our many event sponsors and attendees, the event raised over \$31,000 to fight food insecurity in our community!

Empty Bowls

Falmouth Road Race

Franklin Turkey Trot

Pantry Elves

Party for The Pantry

Stamp Out Hunger

Volunteer Luncheon

BUSINESS & CORPORATE SUPPORT

We are deeply grateful to our local business community for your support, whether you made a cash donation, shared proceeds from a promotion with us, sponsored a special event, engaged your employees through a food or fund drive, or provided in-kind products and services!

1776 Financial
3 Restaurant
Simons Furniture
Accurate Baker Elman
Active Recovery
Advanced European Repair
All Around Gymnastics Academy
Allegra Marketing Print Mail
America's Best Defense
Arbella Insurance Foundation, Inc.
B. Luxe Hair and Makeup Studio
Big Y Foods Inc.
Birchwood Bakery & Kitchen
Blackstone Valley Power Washing
Bluestone Bank
Body Fit Training
Burlington Family Dental
Byrne Financial Freedom, Inc.
C R Schmall Building & Remodeling, LLC
Camford Property Group, Inc.
Chestnut Dental
Christmas Decor by Curb Infusio
Chubb Charitable Foundation
Club Pilates Franklin Village
Coast of Maine Organic Products
Coldwell Banker Realty Cares Foundation
Colonial Fence Co. Inc.
Constellation Brands
Costello Realty
Courtney CPA, PC
Selective Insurance
Daddario Hardware Inc.
Daley Service Inc.
Dean Bank
Direct Federal Credit Union
Drip Haus of HIIT & Lagree
Eagle Stainless Tube & Fabrication, Inc.
Eaton Corp.
Elementary House
Elizabeth's Bagels
Emmons Street LLC
Every Picture Tells A Story
Fairoaks IT
Fenton Financial Group
Fiori & Fern
Fletcher Hospital Corporation
Franklin Car Wash
Franklin Country Day Camp
Franklin Honey Company Inc.
Franklin Matters/ Wfpr.fm

G&C Plumbing & Heating
Garelick Farms
GC4 Strategic Advisors
Georges Oil Inc.
Greco Designs
Grillo Service Solutions, Inc
Grove Street Auto Repair
Grubhub
Guardian Self Storage, Inc.
Harrison French & Associates, LTD
Hilltop Auto
Interlink Commerce
JBD Air Conditioning & Heating Services
Jersey Mike's
Julie Arace Photography
Junk Dunkers
K Cooks LLC
Keefe Insurance Agency Inc
Kelly's Landscaping
Kerrie's Cleaning
Keurig
La Cantina Winery
Lake Pearl Wrentham
Lappas Tax Service Inc.
Learning Express
Levy Wealth Management
Lindenmeyer Munroe
Maple Tree Properties LLC
Masters Touch Design Build
Maven Hair Company
Middlesex Savings Bank
Midstate Electric company
Mint Dental
MK Rehabilitation-Franklin PT
MKS Instruments, Inc.
MyFM Media
Next9Up
Nirvana Tea House & Cafe
Notturmo Home Services
Nutrify Performance Nutrition
Olympus
OM Shell Inc
Oteri Funeral Home, Inc.
Paul A. Longobardi & Son Trucking, Inc.
Postal Center International
PIDC Construction LLC
Plainville Gaming and Redevelopment, LLC
Plumb House
Poirier Home Improvement
Professional Physical Therapy &

SportsMedicine
QinetiQ
QRGA, LLP
Raillery Public House
Raise Your Barre
Raydio
Ricoh Graphic Communications
Rypos, Inc.
School Of Rock Franklin, MA
SlateBelt Safety
Spiffy Designs
Sprouting Tree Yoga
Starbucks
Starr and Glick Orthodontics
Statera Financial
Stop & Shop
Structural Wood Systems, Inc.
Swanson
Sweet Berry Acres
Sweetgreen
Sync Marketing LLC
Tegra Medical
Ten Key Inc.
Terrazza Gifts
The Adirondack Club
The Black Box
The Chateau Restaurant
The Elemen-Tree House
The Marshall Company, P.C.
The Rome Restaurant
The Shed Craft Bar and Kitchen
Tim Rice Photo
Timmins Enterprises, Inc.
Twist Bakery and Cafe
Van Roon Chiropractic
Vendetti Motors
Vertex Pharmaceuticals
Vet Med Pet Supplies
Vicario Studio
Vignone & Vignone LLP
Village Ski & Snowboard
W.E. Aubuchon., Inc
Walmart
Walpole Co-Operative Bank
Weston & Sampson Engineers Inc.
Wicked Fitness Franklin
Wild Birds Unlimited of Franklin
Xpression Prints, Inc.
Your QB Guru Inc

IN-KIND BUSINESS DONATIONS MAKE A BIG IMPACT

Your business may offer an essential service that you can donate in-kind to The Pantry, allowing us to spend the funds on client programs and services to meet growing demand. Send us an email at donations@franklinfoodpantry.org to explore the possibilities!



ALLEGRA MARKETING PRINT MAIL

Our friends at Allegra Franklin donated in-kind graphic design, marketing and printing services in FY25 that is valued at \$74,071! Their work on our behalf made The Pantry's outreach to the community more engaging and professional. Owners Cindy Conti and Jim Barton took the relationship much further though, soliciting additional in-kind gifts of envelopes, paper and services from Lindenmeyer Munroe, Ricoh, and CFS Services.



KELLY'S LANDSCAPING

Not only does Kelly's Landscaping take care of snow removal and grounds maintenance for The Pantry, but they also assist us by picking up food and goods at the Greater Boston Food Bank cross-dock in Framingham every week! The value of their in-kind services exceeded \$24,000 in FY25!

FOUNDATION & GRANT SUPPORT

Our grantors have made significant impact on our community through their support of The Pantry. In many cases, they have contributed both from the business side of their enterprises and through philanthropic funding. We are honored by their commitment to our organization.

Albertsons Companies Foundation (Shaws and Star Market Nourishing Neighbors)
 American Fundraising Foundation, Inc.
 BJ's Charitable Foundation
 Bob's Discount Furniture Charitable Foundation, Inc.
 Bristol County Savings Charitable Foundation, Inc.
 Community Foundation of North Central Massachusetts
 Community Health Systems Foundation
 CVS Health Foundation
 Dunkin' Joy in Childhood Foundation Inc.
 Eversource Energy Foundation, Inc.
 Fallon Health
 Greater Boston Food Bank
 Hammond Climate Solutions Foundation
 Katherine C. Pierce Trust

Mabel A. Horne Fund
 Massachusetts Department of Agricultural Resources
 Massachusetts Dental Society
 Middlesex Savings Charitable Foundation
 Rockland Trust Charitable Foundation
 Roy A. Hunt Foundation
 Sensata Technologies Foundation
 The CarMax Foundation
 The TJX Foundation
 Thermo Fisher Scientific
 Town Fair Tire Foundation Inc.
 Town of Franklin MA (American Rescue Plan Act Funds)
 Wegmans Foundation
 Whole Foods

We are grateful to State Senator Rebecca Rausch and State Representative Jeffrey Roy for their strong advocacy and partnership in addressing food insecurity, which resulted in dedicated funding through the Massachusetts Department of Agricultural Resources.



WAYS TO GIVE



Make a Cash Donation



Give Every Month (GEM)



Make a Tax Incentivized Gift



Leave a Bequest or Legacy Gift



Host a Food or Fund Drive



Volunteer



Engage Your Place of Business or Employer



Donate in Honor of Someone Special



Support a Special Event

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MARSHA TAIT

Development Director

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CATHERINE TROUTMAN

Communications Manager

LINDA RONDEAU

Volunteer Engagement Coordinator

CLIENT HIGHLIGHT

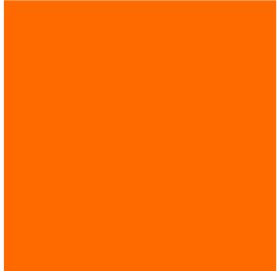
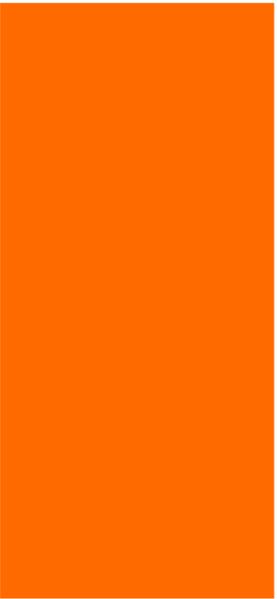


ALI is a resident of Franklin and client of The Pantry. When asked why she comes to The Pantry, Ali shared, “While I work as much as I can, I experience limited capacity due to a disability and therefore, I live on a low income. I choose to eat healthy and also have several allergies and medical conditions that require me to eat specific ways, such as organic, gluten-free, dairy-free, and sugar-free. The Pantry helps me supplement my grocery shopping with more items than I could otherwise afford. The fridges are full of fresh produce and healthy foods and there is a specialty shelf for specific health needs, such as gluten-free items, which I have found extremely helpful. From the first day I visited, I have felt welcomed, supported, and never judged for needing assistance at The Pantry. I remember one day, I was so excited that there was fresh whole mango available, which is my absolute favorite food! In fact, I showed such excitement, that both myself and the joyful volunteers around me all smiled and laughed together at the celebration.”

“

My hope is that any stigma around people using a food pantry is eliminated, and we can all come together to support and encourage everyone, regardless of their needs. There is no one “type” of person who uses a food pantry and there is no shame in utilizing this resource. Everyone matters and everyone deserves to be included as they are. The Franklin Food Pantry is making a huge difference and impact not only on my life, but on the entire community of Franklin.

”





FRANKLIN FOOD PANTRY

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